

Schedule of Fees and Charges for

# Private individuals

/Residents/



**Vairāk  
iespēju**

**=  
Citadele**

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# Mastercard Debit bundle

## 1. Mastercard Debit bundle<sup>1</sup>

Service	Fee
1.1. Maintenance of the card and / or supplementary card	1.30 EUR per month / 1 EUR per month for Seniors Aged over 60
1.2. Opening and maintenance of current account	Free of charge
1.3. SEPA, SEPA Instant payments initiated electronically	0.38 EUR
1.4. Payments within Citadele bank, initiated electronically <sup>2</sup> , bill payment in ATM	Free of charge
1.5. Cash withdrawal in Citadele bank ATMs in Latvia	Free of charge up to 800 EUR <sup>3</sup> per month, 0.29% from amount above
1.6. Cash withdrawal in ATMs of other banks	1 transaction or up to 800 EUR <sup>3</sup> per month - free of charge , above limit 2% (min. EUR 3.50)
1.7. Credit limit repayment (at the end of the month)	5% of the used credit limit amount + 100% of the fees and interest
1.8. Credit limit interest (per annum)	28%
1.9. Interest for unauthorised negative balance (per day)	0.175%
1.10. Currency exchange mark-up fee	4.3%
1.11. Electronic currency exchange	In accordance with Citadele bank rate
1.12. Payments outside SEPA in any currency	15 EUR
1.13. Urgent payments outside SEPA in any currency <sup>4</sup>	35 EUR
1.14. SEPA and payment within Citadele bank via Skybranch	7 EUR

<sup>1</sup> Master card Debit bundle is also used for Basic accounts. Credit limit for Basic account is not offered.

<sup>2</sup> Internetbank, MobileApp, regular payment, eInvoice regular payment processed as payments within Citadele bank.

<sup>3</sup> EUR 800 is the total maximum cash withdrawal amount per month in all ATMs in Latvia and abroad together.

<sup>4</sup> Detailed information is found on webpage [www.citadele.lv](http://www.citadele.lv)

# X smart account bundle

## 2. X smart account bundle

Service	Fee
2.1. Maintenance of the card and / or supplementary card	1.49 EUR per month / Free of charge for Youth Aged 7-21
2.2. Opening and maintenance of current account	Free of charge
2.3. SEPA, SEPA Instant payments initiated electronically <sup>5,6</sup>	Free of charge
2.4. Payments within Citadele bank, initiated electronically <sup>7</sup> , bill payment in ATM	Free of charge
2.5. SMS sent to customer about incoming sum to account	Free of charge
2.6. Cash withdrawal in Citadele bank ATMs in Latvia	Free of charge up to 800 EUR <sup>8</sup> per month, 0.29% from amount above
2.7. Cash withdrawal in other banks ATMs	5 transactions or 800 EUR <sup>8</sup> max per month - free of charge, above limit 2% (min. EUR 3.50)
2.8. Credit limit repayment (at the end of the month)	5% of the used credit limit amount + 100% of the fees and interest
2.9. Credit limit interest (per annum)	28%
2.10. Interest for unauthorised negative balance (per day)	0.175%
2.11. Currency exchange mark-up fee	3%
2.12. Electronic currency exchange	In accordance with Citadele bank rate
2.13. Payments outside SEPA in any currency	15 EUR
2.14. Urgent payments outside SEPA in any currency <sup>9</sup>	35 EUR
2.15. SEPA and Payment within Citadele bank via Sky Branch	7 EUR

<sup>5</sup> Internetbank, MobileApp, regular payment, eInvoice regular payment processed as SEPA.

<sup>6</sup> Payments processed from current accounts are subject to the Mastercard Debit bundle payment fees.

<sup>7</sup> Internetbank, MobileApp, regular payment, eInvoice regular payment processed as internal payment.

<sup>8</sup> EUR 800 is the total maximum cash withdrawal amount per month in all ATMs in Latvia and abroad together.

<sup>9</sup> Detailed information is found on webpage [www.citadele.lv](http://www.citadele.lv)

## X Credit cards

### 3. X Credit cards

Service	Fee		
	X hero	X Platinum	X Infinite
3.1. Maintenance of the card (with up to 3 additional current accounts) and / or supplementary card	2.20 EUR per month	6 EUR per month	350 EUR per year (supplementary card free of charge)
3.2. New card issue (instead of existing)	Free of charge		50 EUR
3.3. Cash withdrawal	3%(min. EUR 3.50)		
3.4. Payment from account	As from Mastercard Debit bundle + 3% <sup>11</sup>		
3.5. Minimum instalment	5% of the used credit limit amount + 100% of the fees and interest		
3.6. Interest for unauthorised negative balance (per day)	0.175%		
3.7. Priority Pass	Not offered	Free of charge	
3.8. Fee for 1 person's visit at Priority Pass VIP lounge at the airport	Not offered	30 EUR (VAT included)	30 EUR (VAT included) <sup>12</sup>
3.9. Fast track visit in RIX airport	Not offered		EUR 10 (VAT included) <sup>13</sup>
3.10. Concierge service	Not offered	EUR 200 per year per each card	Free of charge
3.11. Currency exchange mark-up fee	3%		

<sup>10</sup> Commission fees for current accounts the same as from Mastercard Debit Bundle.

<sup>11</sup> The additional commission of 3% is not applied, if payment is executed within the terms of "Concierge service".

<sup>12</sup> Fee for visit (set in EUR) will be converted in card account's currency according to Citadele Bank exchange rate for non-cash operations, for the day when mentioned fee will be booked into account. For Priority Pass cards, issued before 11.02.2019. within a calendar year, three visits to airport's VIP lounge to main card user is offered free of charge. For Priority Pass cards, issued after 11.02.2019. within a calendar year, five visits to airport's VIP lounge to main card user is offered free of charge.

<sup>13</sup> For X Infinite within a calendar year, 8 visits to main user is offered free of charge.

## Sticker, bracelet

### 4. Supplementary cards

Service	Fee
4.1. Fee for sticker, bracelet	EUR 0.50 per month <sup>14</sup>
4.2. Currency exchange mark-up fee	3%
4.3. Other services	According to the price list of the card linked to the sticker or bracelet

<sup>14</sup> Free of charge for X Infinite card holders with X Infinite card account.

## Lending

### 5. Lending

Service	Credits for Private Consumptions	Mortgage credit
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5.1. Execution of credit	2% from credit amount (min. 100 EUR) for Auto loan, Consumer loan and refinancing; 5% from credit amount for Small loan	1% of credit amount (min. 200 EUR); 0.5% of credit amount (min.200 EUR) for purchasing real estate in a new project (construction, reconstruction, renovation completed after 2000Y) or using ALTUM guarantee
5.2. Execution of amendments: additional credit amount granting, credit maturity term extension, credit currency change, loan security owner change, loan security change	n/a	1% of credit amount (min 150 EUR) regarding which amendments are made to
5.3. Processing of the documents in case of the refinancing from other creditor or in case of the sale of a real estate that is mortgaged in favor of Citadele bank in case the transaction will be financed by other creditor	n/a	600 EUR
5.4. Execution of amendments (incl. payment date change)	25 EUR per each document	50 EUR per each document 8
5.5. Credit resources reservation	n/a	1% annual for unused but reserved credit sum

## Authorization Devices

### 6. Authorization Devices

Service	Fee
6.1. Issuing of MobileSCAN	Free of charge
6.2. Issuing of DIGIPASS 780	35 EUR

## Other services

### 7. Other services

Service	Fee
7.1. Commission fee for preparation of the documents (e.g. References, account printouts, etc ) or for processing and verification of the received document (e.g. attorneys)	10 EUR per page (min 20 EUR) <sup>15</sup>
7.2. Verification of private person documents upon account opening, where the private person resides in Latvia based on a temporary residency permit issued in Latvia and has their personal identification document issued outside Latvia, Lithuania, Estonia, and who does not have an active work or study contract in Latvia	100 EUR
7.3. Balance review in Citadele bank (Latvia) ATMs	Free of charge
7.4. Balance review in other bank ATMs	0.50 EUR
7.5. EUR cash deposits through Citadele bank's ATMs to accounts of payment cards issued by Citadele bank	Up to 10 000, 00 EUR free of charge / exceeding 10 000,00 0,2%
7.6. SMS sent to customer about card transactions	0.11 EUR
7.7. Fee for renewed payment card	1.50 EUR received by post / 5.00 EUR received at the branch
7.8. Maintenance of inactive customer's account <sup>16</sup> or account without active card attached (starting from second year after card's expiry) <sup>17</sup>	7 EUR per month
7.9. Other fees not mentioned in the price list	Based on mutual agreement between the customer and the Citadele bank

<sup>15</sup> If a document must be notarized, customer pay actual expenses of notary service additionally.

<sup>16</sup> Starting from second year since last customer's initiated transaction.

<sup>17</sup> If there have not been customer's initiated transactions performed on the current account for more than 12 months and customer has no other contracts concluded with Citadele Bank.