



Detailed information on the cookies used on Citadele's websites

Essential cookies				
Website name	Service provider	Cookie name	Purpose of cookie	How long cookie is saved for
www.cblgroup.com	AS "Citadele banka", incl., Estonian and Lithuanian branches	_cblgroup_session	Maintains the browser session data which provides basic website functionality for one session.	Until session ends
www.citadele.lv, www.citadele.lt, www.citadele.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management"	_citadele_session	Maintains the browser session data which provides basic website functionality for one session.	Until session ends
portal.klix.app, klix.app	AS "Citadele banka	__Host-SPELL_SESSION	Maintains the browser session data which provides basic website functionality for one session.	Until session ends
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.hortusre.lv, www.pensija.lv, www.finoterapija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt,	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management", limited liability company "Hortus Residential", SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch,	statistics_tracker	Remembers that the user has allowed statistic cookies.	1 year



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www.citadeleleasing.ee, mana.citadele.lv, online.citadele.lv, portal.klix.app, klix.app	SIA "Citadele Leasing" Lithuanian Branch			
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.hortusre.lv, www.pensija.lv, www.finoterapija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, mana.citadele.lv, online.citadele.lv, portal.klix.app, klix.app	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management", limited liability company "Hortus Residential", SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA "Citadele Leasing" Lithuanian Branch	analytics_tracker	Remembers that the user has allowed analytics cookies.	1 year
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.hortusre.lv, www.pensija.lv, www.finoterapija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, mana.citadele.lv, online.citadele.lv, portal.klix.app, klix.app	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management", limited liability company "Hortus Residential", SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA "Citadele Leasing" Lithuanian Branch	marketing_tracker	Remembers that the user has allowed marketing cookies.	1 year



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www.citadele.lv, mana.citadele.lv, online.citadele.lv	AS "Citadele banka"	loan_tracker	Remembers that the user has allowed marketing loan cookies.	30 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, developer.citadele.lv, www.cblam.lv, www.cblbank.lt	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management"	closed_announcements, permanently_closed_announcements	Maintains a list of notifications the user has opened so that they are not shown again.	1 year
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, developer.citadele.lv, www.cblam.lv, www.cblbank.lt	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management"	default_locale	Saves the user's chosen language.	1 year
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, developer.citadele.lv, www.cblam.lv, www.cblbank.lt	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management".	default_site_segment	Saves the user's chosen website segment (private customer, business, private banking).	1 year
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management", limited liability company "Hortus Residential", SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA "Citadele Leasing" Lithuanian Branch	gdpr_allow	Saves information on cookie permissions.	1 year



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www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, developer.citadele.lv, www.cblam.lv, www.cblbank.lt	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management"	hide_browser_notice	Saves the fact that the user has read the notice on the use of an outdated browser.	1 year
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches, SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA "Citadele Leasing" Lithuanian Branch	PHPSESSID	Is used to save and identify the user's unique session ID within the server and manage the user's session on the site.	Until session ends
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches	newsession	Sets a new session and ensures that the session is deleted from the previous device.	Until session ends
www.citadele.lv, www.citadele.lt, www.citadele.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches	october_session	Maintains the browser session data which provides basic website functionality for one session.	Until session ends
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management", SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA	show_cookie_notice	Remembers whether the notice of cookie use has been closed.	1 year



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	“Citadele Leasing” Lithuanian Branch			
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS “Citadele banka”, incl., Estonian and Lithuanian branches	local_timezone_offset	Determines the user’s time zone.	1 day
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS “Citadele banka”, incl., Estonian and Lithuanian branches	mx_locale	Saves the user’s chosen language for the website.	Until session ends
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS “Citadele banka”, incl., Estonian and Lithuanian branches	mx_app_lang	Saves the website’s default language (if the user does not change the language settings, this cookie determines which language is used for application forms by default.)	Until session ends
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS “Citadele banka”, incl., Estonian and Lithuanian branches	MX_ACTIVE	Saves the last active application and ensures that the same application cannot be opened in a different browser window. If this happens, the user session is closed in all open windows and applications.	Until session ends
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS “Citadele banka”, incl., Estonian and Lithuanian branches	JSESSIONID	Saves the user’s active session identifier.	Until session ends



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mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches	Oauth_token_request_state	This security cookie saves a randomly-generated key which is used to stop fraudulent requests.	Until session ends
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches	KC_RESTART	Is used to renew the login flow once the browser session ends.	Until session ends
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches	AUTH_SESSION_ID	Saves the user's login session identifier.	Until session ends
mana.citadele.lv, mano.citadele.lt, minu.citadele.ee	AS "Citadele banka", incl., Estonian and Lithuanian branches	INGRESSCOOKIE	An infrastructural cookie which distributes incoming request flow between servers.	Until session ends
www.cblbank.lt	AS "Citadele banka", Lithuanian branch	_csrf	A security tool which adds your token to a range of templates to protect your data from being entered into other sites (CSRF).	Session
api.klix.app, portal.klix.app	AS "Citadele banka", Lithuanian branch	klix-last-selected-country	Select phone number country code either by user's IP address or previously selected phone number country code	1 year
api.klix.app, portal.klix.app	AS "Citadele banka", Lithuanian branch	rem-me-pass	Identify previously authenticated customers in Klix widget	14 days



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api.klix.app, portal.klix.app	AS "Citadele banka", Lithuanian branch	rem-me-user	Remember previously authenticated customers in Klix widget	14 days
api.klix.app, portal.klix.app	AS "Citadele banka", Lithuanian branch	selected-user	Preselect previously selected user in Klix form	14 days
api.klix.app, portal.klix.app	AS "Citadele banka", Lithuanian branch	safari-fix	Enable cookie access support from Klix iframe in Safari web browser	Until session ends
api.klix.app, portal.klix.app	AS "Citadele banka", Lithuanian branch	paym-ses-user	Remember customer data during single payment from	30 minutes
api.klix.app, portal.klix.app	AS "Citadele banka", Lithuanian branch	paym-ses-pass	Identify customer data during single payment form	30 minutes
www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA "Citadele Leasing" Lithuanian Branch	unicredit_covid	Maintains an indication that the user has read and closed the COVID-19 information message.	1 year
www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA "Citadele Leasing" Lithuanian Branch	unicredit_user_logged_in	A cookie is used to determine whether to show the user an authorization or logout button in the e-application.	1 month



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www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt	Google	CONSENT	This cookie is used to remember your selection regarding the use of cookies.	18 years
www.hortusre.lv	Limited liability company "Hortus Residential".	cpanel	Provides basic website functionality.	Session
www.pensija.lv	IPAS "CBL Asset Management"	XSRF-TOKEN	A security tool which adds your token to a range of templates to protect your data from being entered into other sites (CSRF).	Until session ends
www.finoterapija.lv, www.pensija.lv	IPAS "CBL Asset Management"	cookies_accepted	Remembers that you have allowed cookies.	1 year
www.finoterapija.lv	IPAS "CBL Asset Management"	finoterapija_session	Saves information on operations performed during the session.	Until session ends
www.pensija.lv	IPAS "CBL Asset Management"	pensija_session	Maintains browser session data to provide basic functionality for the page within one visit.	Until session ends
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	form_key	A security tool which adds your token to a range of templates to protect your data from being entered into other sites (CSRF).	Until session ends



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www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	mage-cache-sessid	Clears the local cache.	Until session ends
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	mage-cache-storage	The local user's specific content storage which provides e-commerce functions.	Until session ends
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	mage-cache-storage-section-invalidation	Forces local storage of specific content sections that should be invalidated. Makes browser content easier to cache, helping pages load faster.	1 day
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	private_content_version	A security cookie which is used for pages with the user's details, giving them a random unique number and time to avoid the user information being saved in the server cache.	1 year
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	section_data_ids	Saves the buyer's information linked with actions prompted by the customer, such as displaying a wish list, payment information, etc.	Until session ends
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	store, store_xx	Saves information about the language saved by the user on a specific website.	1 year



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www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	user_allowed_save_cookie	Remembers that the user has allowed the use of cookies.	2 days
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	recently_viewed_product	For easier navigation, this cookie saves the ID of recently viewed products.	1 year
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	persistent_shopping_cart	Saves information about shopping basket contents and other product viewing history before the user is directed to the log in page.	1 year
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	login_redirect	Saves the target page loaded by the user before they were redirected to Log in/Register.	Until session ends
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	X-Magento-Vary	A configuration setting that improves performance using the Varnish static content cache.	Until session ends
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	product_data_storage	Saves product details linked with recently viewed/compared products.	1 year
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	recently_viewed_product_previous	Saves recently identified product IDs so that they can be found easily.	1 year



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www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	mage-messages	Tracks error messages and other notifications which are shown to a user.	1 year, but if an error message appears, it is deleted immediately
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	mage-translation-file-version	Monitors which version of the page is being used in the user's local storage.	1 year
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	mage-translation-storage	Saves the pictured content if requested by the buyer (for example, when reviewing the contents of an offer.) The cookie is also needed to optimise the operational speed of the website.	1 year
www.xrewards.lv, www.xrewards.lt, www.xrewards.ee	Magento	guest-view	Remembers that a user has not logged in, and the user is shown a page adapted for a user who is not logged in.	Until session ends
www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.animbnr	Remembers the advertisement banner animation to ensure that it is not shown again.	Until session ends
www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.autoopen	Saves information on the widget's automatic opening function.	Until session ends



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www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.banner	Saves information on the widget's advertising banner, 1=open, 0=closed.	Until session ends
www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.barclicked	This cookie is necessary for receiving automatic messages from the chat.	Until session ends
www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.chatid	Saves the chat's identifier.	180 days
www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.opened	Saves information on whether the chat window is open.	Until session ends
www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.vid	Saves the visitor's identifier.	180 days
www.citadele.lv, www.citadele.lt, www.cblam.lv, www.cblbank.lt	SmartsUpp	ssupp.visits	Saves the number of previous visits needed for keeping up with automatic messages.	180 days
klix.app	Wordpress	cookie_notice_accepted	Saves information on cookie permissions.	30 days
klix.app	Wordpress	pll_language	Saves the user's chosen language.	30 days



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Marketing cookies				
Website name	Service provider	Cookie name	Purpose of cookie	How long cookie is saved for
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AdForm	C	Is used to determine whether a user's browser accepts cookies. Number 1: cookies are allowed, number 3: cookies are not allowed.	If cookies are allowed: 60 days, If cookies are not allowed: 10 years
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AdForm	CM	Remembers whether the existence of a partner's (advertiser's/ advertisement publisher's) cookie integration (AdServing) has to be checked again.	1 day
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv,	AdForm	CM14	Remembers whether the existence of a partner's (advertiser's/ advertisement publisher's) cookie integration (AdServing) has to be checked again.	14 days



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www.citadeleleasing.lt, www.citadeleleasing.ee				
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AdForm	DigiTrust.v1.identity	Remembers the user’s identifier. The cookie is set up by DigiTrust, an independent industry organisation between the advertiser and the advertisement publisher.	7 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AdForm	OTZ	This cookie helps adapt advertisements on Google sites, such as Google search.	15 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AdForm	TPC	Is used to register whether a user’s browser accepts third-party cookies.	14 days



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www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	AdForm	uid	Is used to create a unique user identifier.	60 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	Bing	_uetsid	Is used to determine which advertisements must be shown to site users.	1 hour
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	Bing	_uetvid	Is used to determine which advertisements must be shown to site users.	17 days



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<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee portal.klix.app, klix.app</p>	Facebook	fr	Is used to enable advertisement delivery or repeated target audience selection.	3 months
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee portal.klix.app, klix.app</p>	Facebook	c_user	Remembers the user identifier of a user who is currently logged in to Facebook. The length of time the cookie is saved for depends on the Facebook account settings; if the user has selected “Keep me logged in,” then 90 days, if not, the cookie is deleted once the session ends.	Until session ends or 90 days



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<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee portal.klix.app, klix.app</p>	Facebook	_fbp	Is used to differentiate and follow unique user_fbps.	90 days
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.cblam.lv, www.cblbank.lt portal.klix.app, klix.app</p>	Facebook	m_pixel_ratio	Used to optimise website performance for advertisers.	Until session ends
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee portal.klix.app, klix.app</p>	Facebook	presence	Used to indicate the user's chat status.	Until session ends



Detailed information on the cookies used on Citadele's websites

<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee portal.klix.app, klix.app</p>	Facebook	sb	Used to save browser information.	2 years
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app</p>	Facebook	spin	Used to notify of social campaigns, create problem solving campaigns and create target audience groups based on behavioural trends on nouryon campaign sites and elsewhere.	1 day and 1 hour
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee portal.klix.app, klix.app</p>	Facebook	wd	Saves the measurements of the browser window to help Facebook optimise its page view.	1 week



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<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app</p>	Facebook	xs	<p>This cookie contains information on Facebook logins. For example, if a user is able to share a post or log in to a website using Facebook, then with this cookie, the user will not be asked to log in again when entering Facebook. The length of time this cookie is stored depends on the Facebook account settings: if the user has selected “Keep me logged in”, then 90 days, if not then the cookie is deleted once the session ends.</p>	<p>Until session ends or 90 days</p>
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app</p>	Google	__Secure-3PAPISID, __Secure-3PSID,	<p>Helps create the site user’s interest profile so that, when Google reselects a target audience, it shows the user relevant and personalised advertisements.</p>	<p>2 years</p>
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app</p>	Google	__Secure-3PSIDCC	<p>Helps create the site user’s interest profile so that, when Google reselects a target audience, it shows the user relevant and personalised advertisements.</p>	<p>1 year</p>
<p>www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.hortusre.lv,</p>	Google	1P_JAR	<p>Helps to show statistics on content shown to users, such as how many times a video has been shown and what advertisements have been</p>	<p>30 days</p>



Detailed information on the cookies used on Citadele's websites

www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app			shown. The data is anonymous as long as the user has not signed in to their Google account, in which case the information and videos shown are linked with the user account.	
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	ANID	Used for Google advertisements on the entire web.	365 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	DSID	This cookie, using the Google advertising network, allows Citadele to advertise on third-party sites.	1.5 years
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	DV	Used to save information on a user's preferences and other information (preferred language, number of search results shown, and information on whether Google's safe search filter should be activated).	180 days



Detailed information on the cookies used on Citadele's websites

www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	HSID	Contains digitally-signed and encrypted records of the user's Google account identifier and last login time. The combination of this and SID cookies allow Citadele to block many types of attack, such as attempts to steal information entered into online forms.	9 months
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	IDE	This cookie, using Google's advertising tool, allows Citadele to advertise on third-party sites.	1.5 years
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	SID	Contains digitally signed and encrypted records of the user's Google account identifier and last login time. The combination of this and the HSID cookie allows Citadele to block many types of attack, such as attempts to steal content entered into online forms.	2 years
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	SIDCC	Used as a security tool to protect user information from unsanctioned access.	6 months



Detailed information on the cookies used on Citadele's websites

Analytics cookies				
Website name	Service provider	Cookie name	Purpose of cookie	How long cookie is saved for
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblam.lv, www.cblbank.lt	AS "Citadele banka", incl., Estonian and Lithuanian branches, IPAS "CBL Asset Management"	product_xxxx_visit	Remembers whether a user has visited a specific product page.	7 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	AID	Used to link user actions on various devices if the user has previously logged in to their Google account with a different device.	90 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt,	Google	APISID	A cookie which allows Google to collect user information on videos uploaded to YouTube.	9 months



Detailed information on the cookies used on Citadele's websites

www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app				
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	NID	Contains a unique identifier used by Google to remember the user's selections and other information, for example, preferred language (eg. English), how many search results a user wants to be shown at once (for example, 10 or 20) and whether a user wants the Google SafeSearch filter to be activated.	6 months
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	SAPISID	A cookie which allows Google to collect user information on videos uploaded to YouTube.	9 months
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	SSID	A cookie which allows Google to collect user information on videos uploaded to YouTube.	9 months



Detailed information on the cookies used on Citadele's websites

www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	Hubspot	hubspotutk	Used to track of a visitor's identity. It is passed to HubSpot on form submission and used when deduplicating contacts. It contains an opaque GUID to represent the current visitor.	13 months
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	Hubspot	__hstc	Used to for tracking visitors. It contains the domain, initial timestamp (first visit), last timestamp (last visit), current timestamp (this visit), and session number (increments for each subsequent session).	13 months
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	Hubspot	__hssrc	A cookie which determine if the visitor has restarted their browser, if HubSpot changed the session cookies.	Until session ends
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt,	Hotjar	__BEAMER_USER_ID_{product ID}	Used to store an internal ID for a user.	300 days



Detailed information on the cookies used on Citadele's websites

www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee				
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	HotJar	_BEAMER_LAST_UPDATE_{product ID}	Used to store the timestamp for the last time the number of unread posts was updated for user.	3000 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app	HotJar	_hjAbsoluteSessionInProgress	Used to determine the user's first website viewing session.	30 minutes
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv,	HotJar	_hjid	This cookie is involved on the client's first time viewing a page with Hotjar script, and saves the Hotjar user identifier, which is unique to	365 days



Detailed information on the cookies used on Citadele's websites

www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app			this site and browser, and ensures that, on subsequent visits to the site, behaviour is attributed to the same user identifier.	
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app	HotJar	_hjIncludedInPageviewSample	Used to inform Hotjar whether the user is involved in the data selection which determines a site's page view limit.	30 minutes
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	HotJar	_hjIncludedInSessionSample	This cookie is set to let Hotjar know whether that visitor is included in the data sampling defined by your site's daily session limit.	30 minutes
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv,	HotJar	_hjTLDTTest	Used for the website analytics service Hotjar to determine the most generic cookie path without suing the page hostname to ensure	Until session ends



Detailed information on the cookies used on Citadele's websites

www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee			that the cookies can be used in all subdomains (if possible).	
www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	HotJar	ajs_anonymous_id	Used to randomly generate ID for anonymous visitors, for Segment (experiment) campaigns	1 year
www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	HotJar	ajs_user_id	Maintains an indication for usage analytics for authorized users. It's used by special experiments (segments).	1 year
klix.app	HotJar	_hjFirstSeen	This is set to Hotjar identify a new user's first session. It stores a true/false value, indicating whether this was the first time Hotjar saw this user. It is used by Recording filters to identify new user sessions.	Until session ends
www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	Intercom	intercom-session-[app_id]	Contains the identifier of each unique browser session. The user can access their correspondence with the company and the details of the announcements on the site for 1 week, unless the session is intentionally terminated by an "intercom (" shutdown ");", which usually occurs by logging out of the user's profile.	1 week



Detailed information on the cookies used on Citadele's websites

Statistics cookies				
Website name	Service provider	Cookie name	Purpose of cookie	How long cookie is saved for
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.hortusre.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, mana.citadele.lv, online.citadele.lv, portal.klix.app, klix.app	Google	_ga	Used to differentiate between website users.	2 years
portal.klix.app	Google	_ga_	Used to maintain the state of the session.	2 years
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.hortusre.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt,	Google	_gat	Used to limit the intensity of requests — limited data collection on websites with a large data flow.	1 minute



Detailed information on the cookies used on Citadele's websites

www.citadeleleasing.ee, portal.klix.app, klix.app				
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.hortusre.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app	Google	_gid	Used to differentiate between website users.	24 hours
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app	Google	_dc_gtm_UA- xxxxxxxx- xx	Used to help the Google Tag manager give the user a Google Analytics identifier.	1 minute
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt,	Google	_gat_UA- xxxxxxxx- xx	Used to limit the amount of data registered with Google on sites with a large data flow.	1 minute



Detailed information on the cookies used on Citadele's websites

www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app				
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblgroup.com, www.finoterapija.lv, www.pensija.lv, www.xrewards.lv, www.xrewards.lt, www.xrewards.ee, developer.citadele.lv, www.cblam.lv, www.cblbank.lt, www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee, portal.klix.app, klix.app	Google	_gcl_au	Used to test the effectiveness of advertisements.	90 days
www.citadele.lv, www.citadele.lt, www.citadele.ee, www.cblam.lv, www.cblbank.lt, portal.klix.app, klix.app	Google	_gaexp	Used for tests which help determine the optimum adaptation of page content based on user activity on the website. This cookie is used to determine user involvement in testing, and the end date of the testing.	Depending on testing length, but no longer than 90 days.
www.citadeleleasing.lv, www.citadeleleasing.lt, www.citadeleleasing.ee	SIA "Citadele Leasing", SIA "Citadele Leasing" Estonian branch, SIA "Citadele Leasing" Lithuanian Branch	traffic_src	Maintains the user's data flow to analyze the user's behavior / inclusion on the website, eg from which link user reached the application form.	1 year