

## Information on amendments to the Order execution policy for investment services

Dear client,

Considering that you are currently using or have been using investment or ancillary investment services (hereinafter - Services) provided by AS "Citadele banka" (hereinafter - Bank), the Bank hereby informs you on amendments to the Order Execution Policy (hereinafter – Policy).

Amendments have been made in Policy sections: ***Terms and abbreviations, Client's consent to the Policy, Types of Orders, Submission of Orders, Order aggregation and splitting, Order execution, Execution of Orders with respect to non-complex financial instruments, Achieving best execution and "Difficulties in the Order execution process. Information on unexecuted Orders"***. Changes are made due to legislation changes, and to simplify the document. Annex to the ***Policy about Order execution venues and List of the venues and intermediaries have been updated as well.***

The Bank kindly recommends you to read thoroughly the new version of the Order Execution Policy and the List of order execution venues, available on the [Bank's website](#) as well as at any client service centre of the Bank.

If you have any objections and you do not consent to the Order Execution policy, please contact the Bank. Please be informed that upon fulfilling of relevant obligations towards the Bank you are entitled to terminate the agreement on provision of services by giving written notice to the Bank, for example, using Internet bank.

If the Bank does not receive your objection notice until the January 3, 2018, the Bank will consider that you have given consent to the new version of the Policy.

We look forward to successful cooperation.

Yours faithfully,

Bank Citadele