

## Information on amendments to the Order execution policy for investment services

Dear client!

Considering that you are currently using or have been using investment or ancillary investment services (hereinafter - Services) provided by AS "Citadele banka" (hereinafter - Bank), the Bank hereby informs you of amendments to the Order execution policy for investment services (hereinafter – Policy).

Amendments have been made in the following Policy sections: Main principles of the Policy, Order aggregation and splitting, Execution of Orders with respect to non-complex financial instruments (particularly the new description of non-complex financial instruments is included), Achieving best execution, Order execution venues, Types of financial instruments. In addition to that, terms used in the Policy are updated; the new section - Disclosure of Order execution venues, is added; and the appendix to the Policy about Order execution venues and List of the venues and intermediaries is updated as well.

We kindly ask you to thoroughly review the new version of the Policy and the List of order execution venues available on the Bank's website <https://www.citadele.lv/en/customer-support/protection-of-investor-interests-mifid/>, as well as at any client service centre of the Bank.

If you have any objections and you do not consent to the Policy, please contact the Bank immediately. Please be informed that upon fulfilment of all relevant obligations towards the Bank, you are entitled to terminate the agreement on provision of Services by giving written notice to the Bank by January 3, 2018.

The Bank will consider that you have consented to the new version of the Policy if the Bank does not receive your objection notice regarding the Policy by January 3, 2018.

We look forward to successful cooperation.

Yours faithfully,  
Citadele Bank